

FAQs

How long will construction take?

Construction will typically take 6 weeks on average in your area.

Once the construction completes, it takes about 14 days for fiber service to be up and running in your neighborhood.

What should I do to make sure WVT Fiber avoids my pet fence, sprinkler system, sump pump line, or other underground items in my yard during construction?

Our construction crews approach your yard with the assumption that there may be private utilities located underground and take care to avoid these. If you would like to take an extra precautionary step, please mark areas of concern with pink or white flags or landscape-safe paint to alert the crews of the need for caution in those areas.

Will WVT Fiber make sure my property is left as it was before construction started?

Our crews will do everything they can to minimize any impact on your property. Once construction is complete and weather permits, we'll restore lawns in areas where digging occurred.

Does WVT Fiber have permission to be on my property?

WVT Fiber is permitted access to designated utility easements, usually located within a strip of land running along the street, a sidewalk, a rear lot line, or between two lots. If the easement is within a fenced-in yard, our crews will need your help accessing them.

When can I remove the utility marketing flags or paint in my yard?

So that we can minimize the disruption to your property, we strongly encourage you to leave the markers and paint in place until the construction of the network is complete. Utility flags are placed to avoid any disturbances or accidents in the area while work is ongoing. Different colored flags signal the different utilities: blue for water, yellow for oil and gas, orange for telecommunications, etc. Paint markings aren't permanent and will fade over time.

What happens after construction is completed?

Once construction is complete, we'll rake, seed, and straw your lawn in the areas where digging occurred to ensure your property is restored to pre-construction condition.

Can I opt out of installing fiber on my property?

Fiber installation occurs on designated utility easements; this means that we might need access to the easement through your property. The choice to sign-up for WVT Fiber service is ultimately yours, but we think you will want to!

I have a question regarding WVT Fiber construction.

Visit link: wvt.archtopfiber.com/construction/questions/ and fill out the form to ask us a question or report any concerns regarding construction.